QRA: Enhanced Membership Administrative Settings



Lumens Enhanced Membership feature provides the ability to create memberships for specific target groups you are working with, i.e., employees, clubs, OLLI program, etc. Public registration can be limited to a target group(s) on a class by class basis, and member benefits allow you to establish the number of classes a student may take or the dollar value a student may spend on classes. *If you wish to activate the Membership Feature, please contact Augusoft's Customer Support to configure your site.*

Power Users:System Settings:Edit General Settings				
Registration Fee	0.00			
Registration Fee Expires after	O Days ④ Term # of Days 60			
Use Membership Benefits - Optional	⊙ Yes ○ No			
'Membership' displays as	Membership			
'Member' displays as	Member			

Update General Settings

System Options > Power Users > General Settings > **Edit**

Membership Benefits - Lumens will track the classes or monies spent when members self-register or are registered by staff.

- Use Membership Benefits: Yes / No; Benefits piece is optional
- **'Membership' displays as:** enter the name you want to use for the left navigation menu; viewable by guests, students, and members. 'Membership' viewable to Staff on various internal pages as well. Alphanumeric, 25 characters
- 'Member' displays as: references all instances of member type; field displays on Students > Members list, and Students > Student Management > under Student Type. Alphanumeric, 25 characters

	Required?
✓ Categories	
Subcategories	
Courses	
Class	
Locations	
Memberships	
	 Subcategories Courses Class Locations

Update Financial Policies System Option > Financial Policies > Edit

Financial Policies: Accounting codes can now be assigned to Membership Types, and may be required.



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Contact Pho	TAUTIC	specif	ied 💌		Ext		_
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O Member(s) May Spend		cas	h equival	ance per	Calende	er Year	Terr
-OR-							
Allow additi	ional cla	sses a	t regular	price?	O Yes) No
• Member(s) May Take		clas	ses per		O Calende	Year () Ter
Membership Benefits Applied 1	o		 Tuiti 	ion Only	O Total Cl	ss Price	
(s) * Membership Benefits:	-						
Maximum Number of Member	len		ays # d	n Days			
Amount* Expires After*	0.1			10-10			
Registration Fee	U ICS	0					
Requires Registration Fee?*	() Yes	0	No				
	O Ten	m	Spring2 Summe				
	0		Spring/S				
	O Exp	ires or					
Membership Duration*	() in M	lonths			50		
Membership Expires*			No				
Membership Fee Accounting Code							
Membership Fee*]				
Display Classes to Member Only*	O Yes	0	No				
Allow Students to Purchase Membership ?*	O Yes	0	No				
Member displays as				1			
Membership displays as							
Membership name *	-	_				-	

Allow additional classes a regular price? YES or NO

Add Membership Type

Students > Membership Types > Add
* denotes required information

- **Membership code*** recognizable code for membership type
- **Membership name*** define the name of this target group of individuals
- Membership displays as* included in drop down list when this membership is purchased. alphanumeric, 25 chars.
- **Member displays as*** references all instances of member type after purchase; alphanumeric, 25 chars.
- Allow Students to Purchase Membership?* If No, staff purchase only i.e., employees.
- Display Classes to Member Only* If Yes, non-members will not see class / classes.
- Membership Fee* \$0.00 is acceptable
- Membership Accounting Code* may be required if activated on Financial Policies; alphanumeric, 25 chars.
- Membership Expires* If Yes • Membership Duration* enter months, specific date, or term
- Requires Registration Fee* If Yes
 - Registration Fee Amount* enter dollar value
 - **Expires After*** *enter* Term or Days and number of days
- Maximum Number of Member(s)*

<u>Membership Benefits</u> – Applied to either the tuition only or total class price.

OPTIONS: Member may...

- Take number of classes per
 - Calendar year
 - Term
- Spend \$\$\$ value on classes per
 - Calendar year
 - o Term
- Contact Email: staff person managing membership
- Contact Phone: staff person phone
- **Description:** internal information
- Sort Order: numeric sort

YES – When number of classes taken, Lumens will allow member to add classes with *Counts toward Membership Benefit* = *(member's membership type)* to the shopping cart at the **regular customer registration fee**.

NO – When member clicks <u>Add to Cart</u> for class with *Counts toward Membership Benefit* = (member's membership type), Lumens displays this pop-up message: **"You have used your entire Membership Benefit".**

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Add Membership Type			
*denotes required information			
Membership code *			
Membership name *			
Membership displays as			
Member displays as			
Allow Students to Purchase Membership ?*	○ Yes ○ M	No	
Display Classes to Member Only*	🔿 Yes 🛛 🔿 M	No	
Membership Fee*			
Membership Fee Accounting Code *			
Membership Expires*	⊙ Yes 🔶	¥8	
Membership Duration*	In Months [∗]	12	
	O Expires on		
	🔘 Term	Spring/Summer Spring2013 Summer2013	
Early Renewal Fee		·	
Early Renewal in Months			

Membership Duration In Months: numeric value

n Months: numeric value

- Early Renewal Fee dollar amount, can be the same or different amount than member fee.
- Early Renewal in Months number of months prior to expiration date you want to alert your members that early renewal begins.

EXAMPLE

- Duration = 12 months
- Early renewal fee = \$50.00
- Early renewal in months = 2
- Membership purchased 6/1/2013, staff can email early renewal reminder starting 4/1/2014.

Member's expiration date is based on the membership purchase date.

Membership Expires* Membership Duration*		Yes 🔶 🛄	<u></u>
	۲	Expires on	06/30/2014
	0	Term	Spring/Summer Spring2013 Summer2013
Notify Members (in Months)			

This membership type requires customer to purchase a new membership.

Membership Expires* Membership Duration*	 Yes ● in Months* 				
1	Expires on				
	Term	Spring/Summer Spring2013 Summer2013			
Notify Members (in Months)					

This membership type requires customer to purchase a new membership.

Expires On: specific date

 Notify Members in Months - number of months prior to expiration date you want to alert your members that his / her membership is going to expire.

EXAMPLE

- Membership Expires 6/30/2014
- Notify members in months = 2
- All members are eligible for notification on 4/30/2014.

Term: preferred term(s)

• Notify Members in Months - number of months prior to expiration date you want to alert your members that his / her membership will end.

EXAMPLE

- Summer Term ends 9/15/2013
- Notify members in months = 1
- All members are eligible for notification on 8/15/2013.

** All reminders are emailed through STUDENTS > RENEWAL REMINDERS



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Requi Form [®]	res Release	🔿 Yes 💿 No	Release F	orm Name	Select Release Form 👻	
	Public tration*	🖲 Yes 🔘 No	Contact P	hone	866-289-7043	
	Quantity tration*	🔘 Yes 💿 No	Allow Info	Request	🔘 Yes 💿 No	
Requ Fee [*] Publ Close	Fee Limit Self-Registration to Membership				, membership embership	< III >
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APPLY BENEFITS: At both the Course and Class levels, you have the option to...

- Limit Self-Registration for one or more membership types.
- Select one or more membership types which membership benefits can count towards.

MEMBERSHIP TEMPLATES: System Options > Template Management > Edit

We strongly encourage you to customize both the **Web page templates** and **Email & Print Templates** to reflect the tone of your organization.

You must be a power user to edit Email & Print templates

Name	Description	Action
Web page templates		
Membership Benefit - Classes Exceeded Popup For Member	This template is used to display popup when the member has exceeded the number of classes set up as membership benefits for the membership type	<u>Edit</u>
Membership Benefit - Dollar Amount Exceeded Popup For Member	This template is used to display popup when the member has exceeded the dollar amount set up as membership benefit for the membership type	<u>Edit</u>
Membership Benefit - Insufficient Benefit Popup For Member	This template is used to display popup when the member does not have enough membership benefits available to purchase the class	<u>Edit</u>
Membership Benefit - Insufficient Benefit Popup For Staff	This template is used to display popup when the member does not have enough membership benefits available to purchase the class	<u>Edit</u>
Membership Benefit - No Benefits Available Popup For Staff	This template is used to display popup when the member does not have any membership benefits available to purchase the class	<u>Edit</u>
Membership Bottom	Bottom of the membership page.	Edit
Membership Top	Top of the membership page.	<u>Edit</u>
Email and print templates		
Member Early Renewal Reminder	Email reminder for members to renew membership before membership's early renewal deadline	<u>Edit</u>
Member Renewal Reminder	Email to member indicating membership expired (NA for Lumens Standard)	<u>Edit</u>



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